

Our statement on COVID-19:

We are taking necessary precautions during the COVID-19 pandemic. Our hospital will remain open and will continue to provide essential veterinary care services. We want you to be safe and will work with you to limit direct contact with our staff in order to focus on safety. Therefore, we request your patience. Our hospital process is as follows:

- When you arrive at the hospital, please remain in your vehicle and give us a call. One of our staff members will come out to check you in as soon as possible and take your pet into the hospital for diagnosis and treatment. Once the doctor has examined and/or the chief complaint has been addressed, we will call you back with the appropriate treatment and treatment plan. The doctor will talk with you over the phone for additional history, diagnostics, and treatment recommendations. If you believe you need to be inside our facility, please discuss that request in advance with our administration team and/or attending veterinarian.
- Scheduled drop-offs can be made for exams and diagnostics by filling out a drop-off form completed by our staff over the phone in advance.
- In the event you are at the hospital to pick up prescription medication or food, please remain in your vehicle outside the hospital and call our receptionist. One of our staff members will deliver your order to you as soon as the time permits after the payment has been processed.
- If you are experiencing any symptoms of illness or may be at risk of exposure to COVID-19, please DO NOT visit our hospital, and ask a healthy family member or a friend to bring your pet to the hospital on your behalf.

We will do our best to coordinate your visit from curbside including providing follow-up instructions and making payments.

Our hospital is NOT performing elective surgeries, annual exams, and routine veterinary care until April 15th, 2020.

More information on COVID-19 can be found here:

[U.S. Centers for Disease Control and Prevention \(CDC\):](#) About COVID-19

[World Small Animal Veterinary Association:](#) COVID-19 and Companion Animals Advice

[World Organization for Animal Health:](#) Q&A on COVID-19

[World Health Organization \(WHO\):](#) Updates on COVID-19